

Global Health
Exhibition



VISITOR APP GUIDE

26 - 29 October 2026

Riyadh Exhibition & Convention Center, Malham, Saudi Arabia

Under The Patronage Of



Supported By



Health Sector
Transformation
Program

Organised By



Inside the Guide

❖ Download and Access the App

How to download the Global Health Exhibition 2026 app, log in, and enable notifications

❖ Accessing your Digital Badge

Learn how to access your digital badge and update your profile information.

❖ Agenda / Schedule

Learn how to browse sessions, bookmark them, and manage your personalized schedule.

❖ Networking Features

Learn how to connect with attendees, book meetings, and capture profiles of interest.

❖ Exploring Event Map

Learn how to search for exhibitors and navigate the exhibition floor.

❖ Sherlock – AI Event Assistant

Learn how to discover relevant exhibitors, attendees, and sessions with AI-powered recommendations.

❖ **Exclusive Premium Matchmaking (For VIP & Business Pass holders only)**

Learn how to customise your matchmaking preferences to connect with the most relevant profiles.

❖ **Lead Scanning & Export (For VIP Pass holders only)**

Learn how to Capture, qualify contacts directly from the event app.

Downloading the App

Download the **Global Health Exhibition 2026 mobile app** by scanning the QR code below.

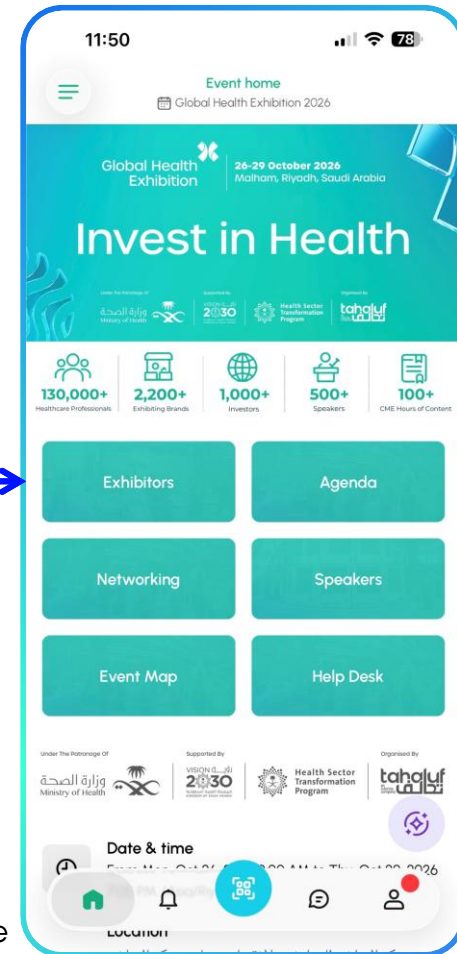


You can also download the app directly from the [App Store](#) or [Google Play](#).



If you're unable to scan the QR code, you can also download the app by:

- Using the **direct App Store or Google Play links** provided above.
- Searching for "**Global Health Exhibition 2026**" directly in the **App Store or Google Play**.

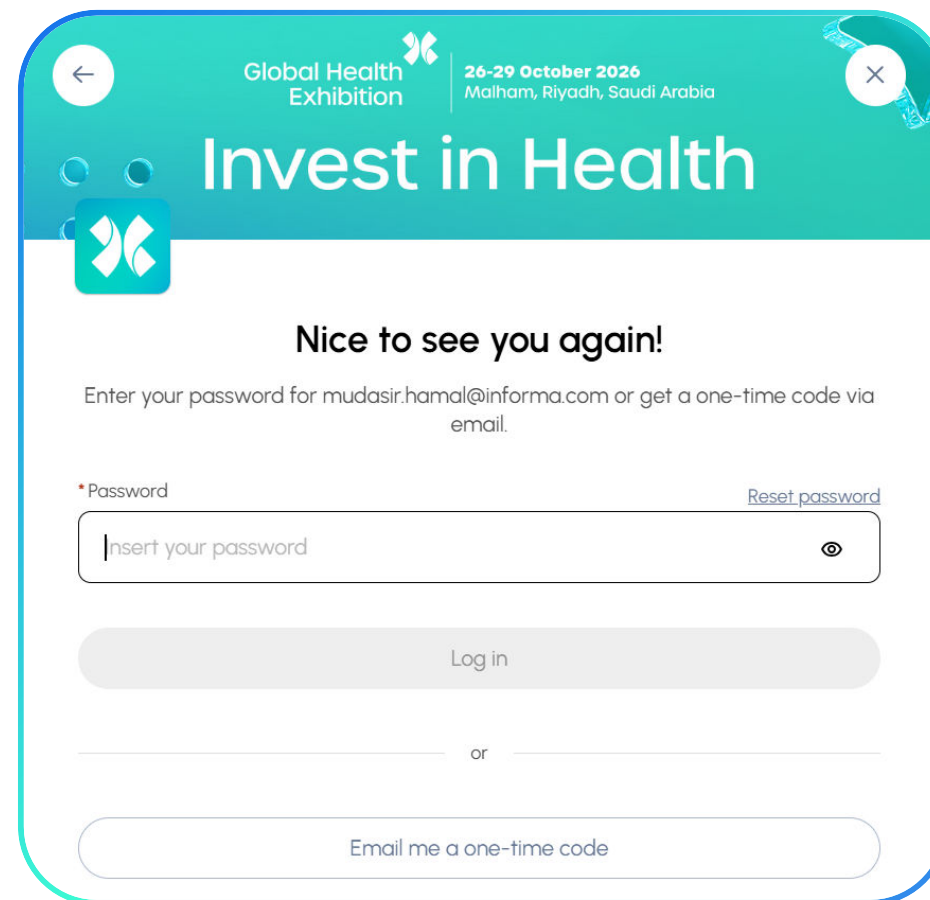


How to Access the Platform?

- 1 You will receive an email with a button redirecting you to a login page



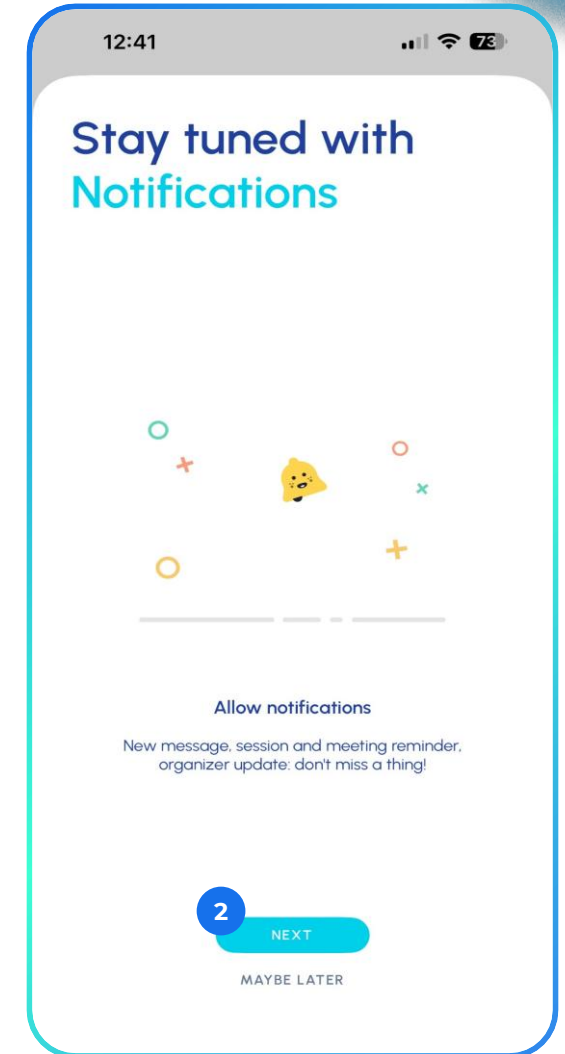
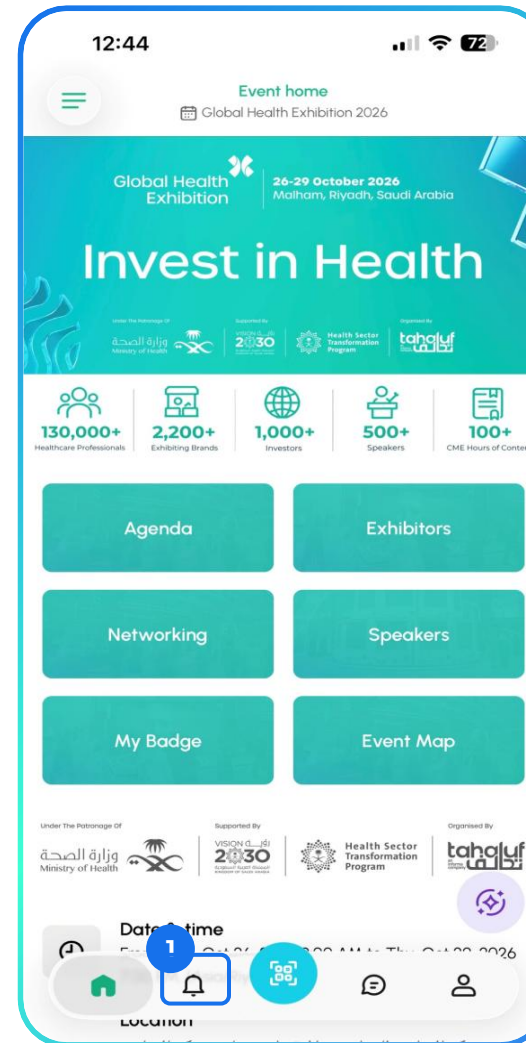
- 2 After entering your email, you will either be prompted to enter your password (if previously set) or notified that a one-time code has been sent to your email.



Enabling Notifications

Enable notifications to stay updated and never miss important event updates or opportunities.

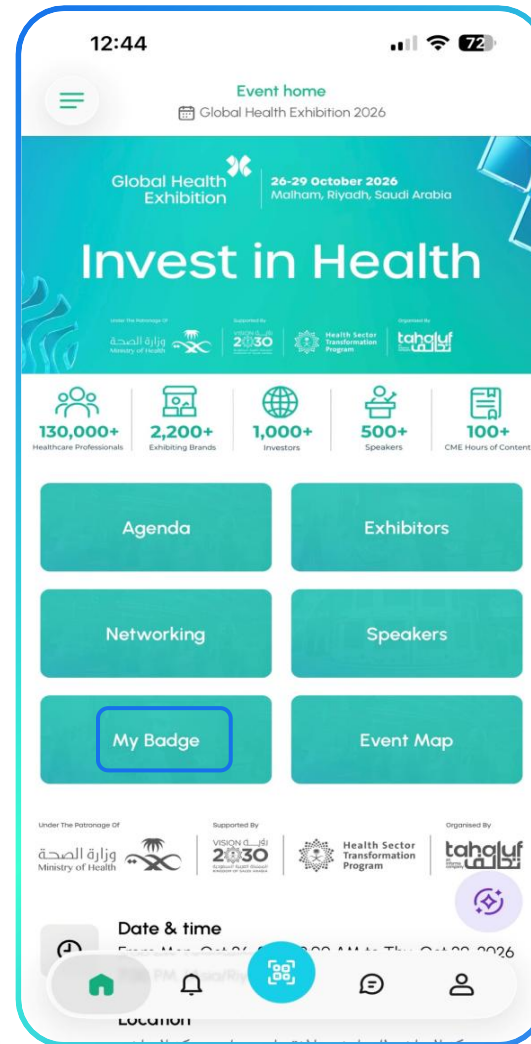
- 1 From the bottom navigation panel, tap on the bell icon to open your Notifications and stay updated on important alerts.
- 2 You will then receive a pop-up asking you to enable notifications—make sure to allow it so you don't miss important updates



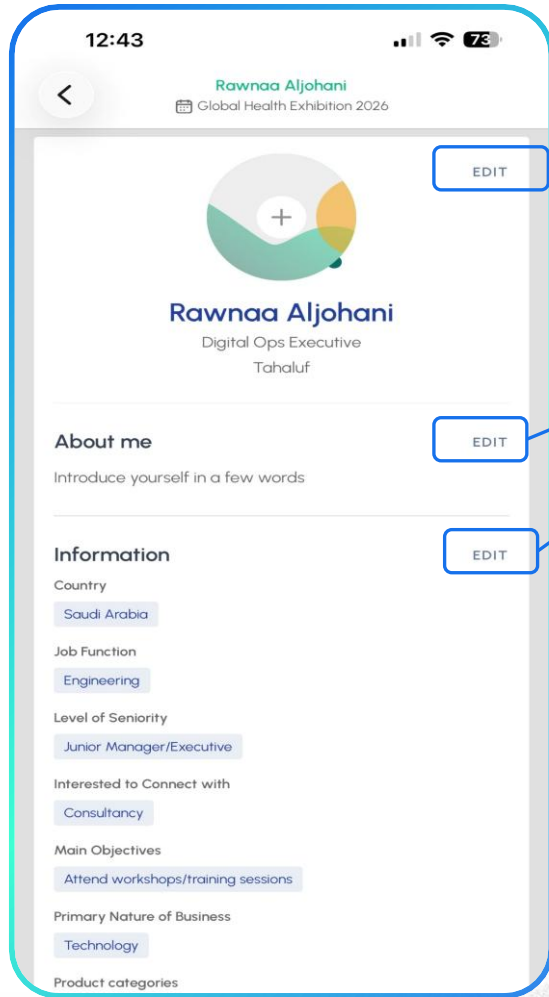
Accessing your Digital Badge

You can access your digital badge directly through the **Global Health Exhibition 2026** app by tapping the **My Badge** button on the homepage.

Use your **badge to gain access** to the exhibition halls and to share your details with other visitors..



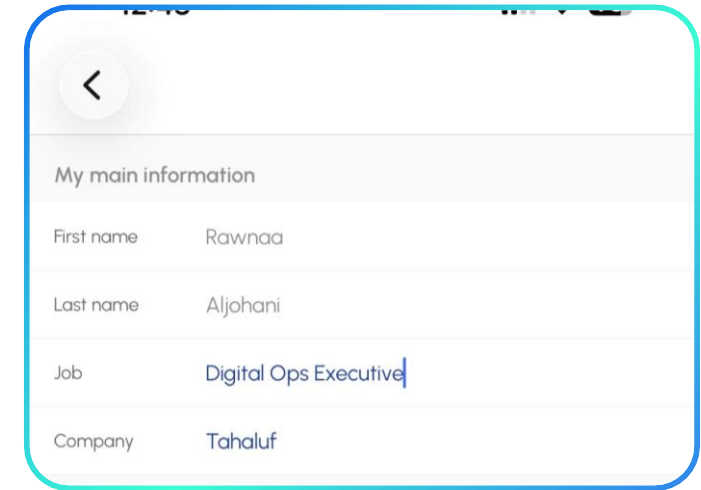
Edit your Profile



To edit the information on your profile, simply click on the "Edit" or "Add" parts depending on which type of information you want to edit.

Below is some of the information you can edit on your profile:

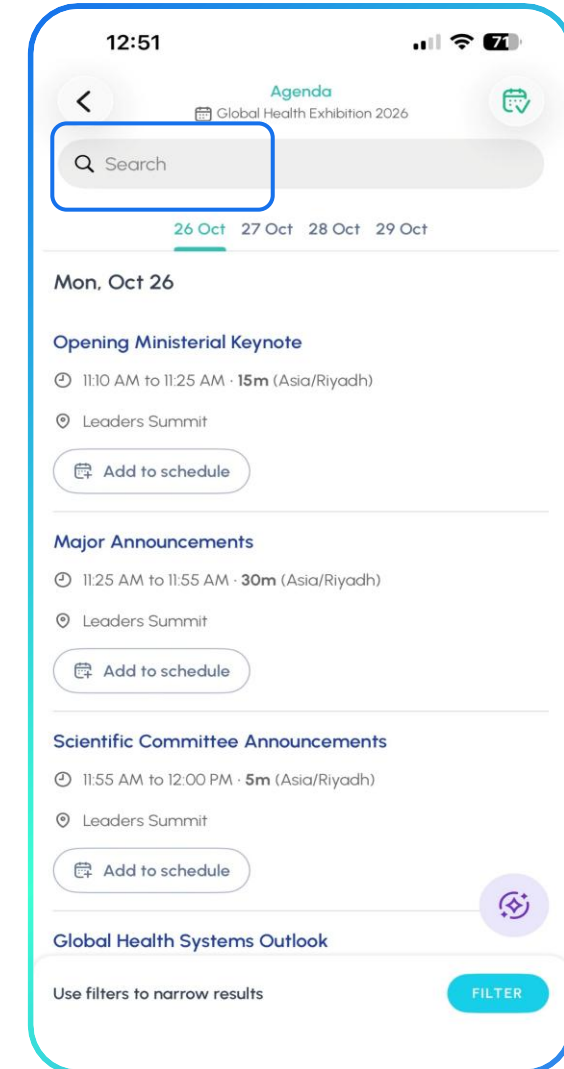
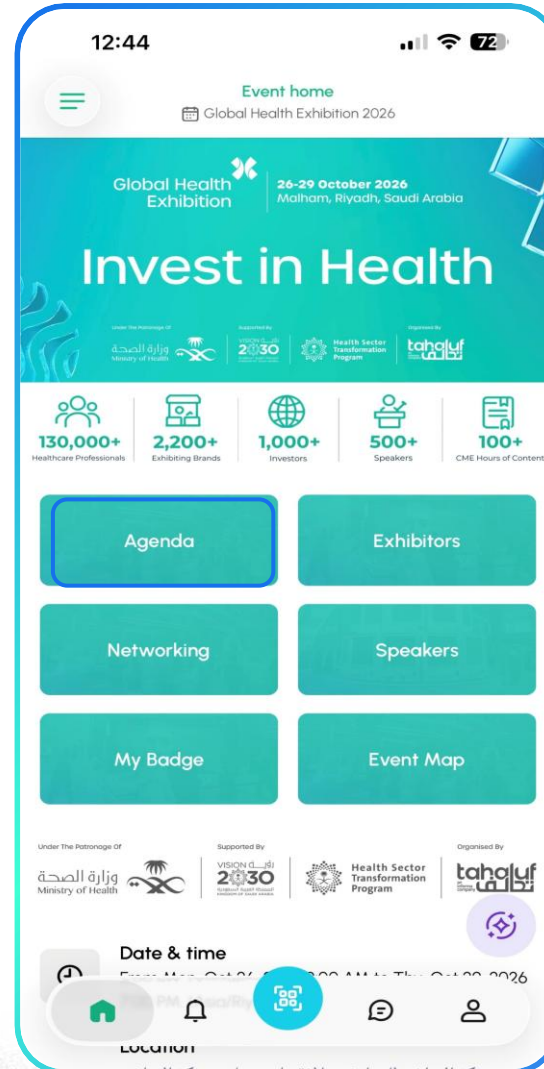
- My main information
- About me (Biography)
- Social Media
- Contact details



Optimise your profile for better networking. Keep your profile complete and up to date by adding your role, company, interests and objectives. A stronger profile helps you discover and connect with the most relevant people at the event.

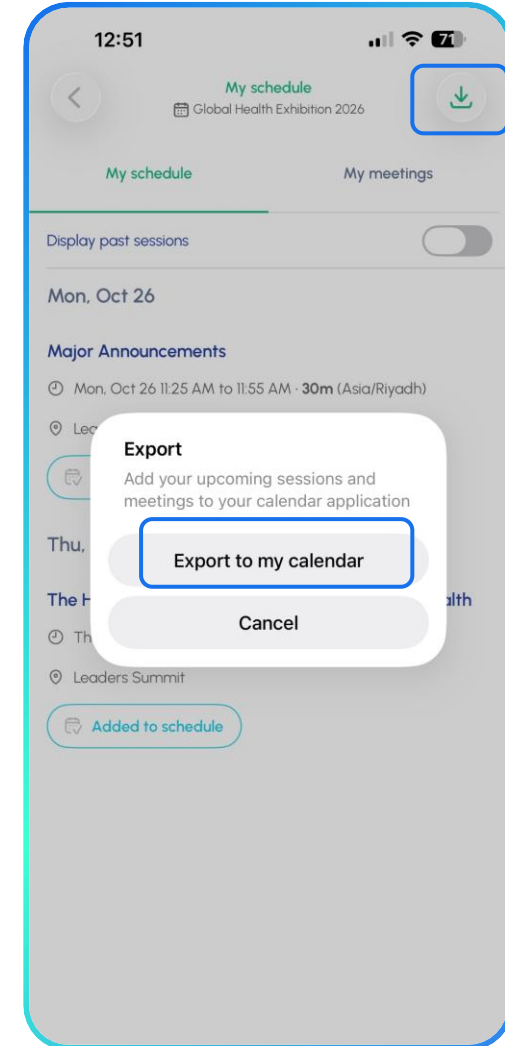
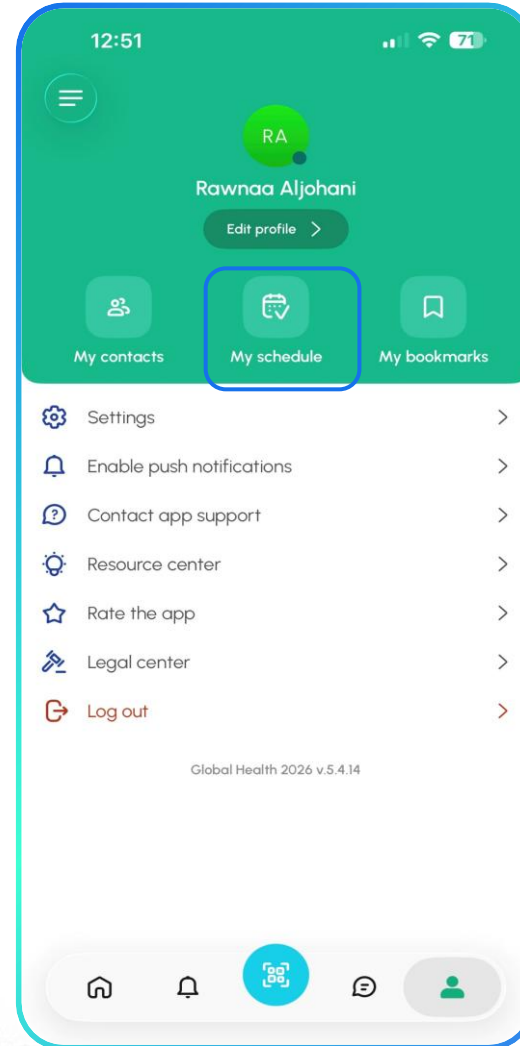
Agenda/Schedule

- The agenda button gives you an overview of the event sessions.
- You can find sessions by using the search bar and filters located on the top side of the screen.
- Add sessions to your calendar in the app to build your personalised agenda and keep track of the sessions you want to attend.
- Explore speakers and their profiles to learn more about who's speaking and the sessions they're participating in.



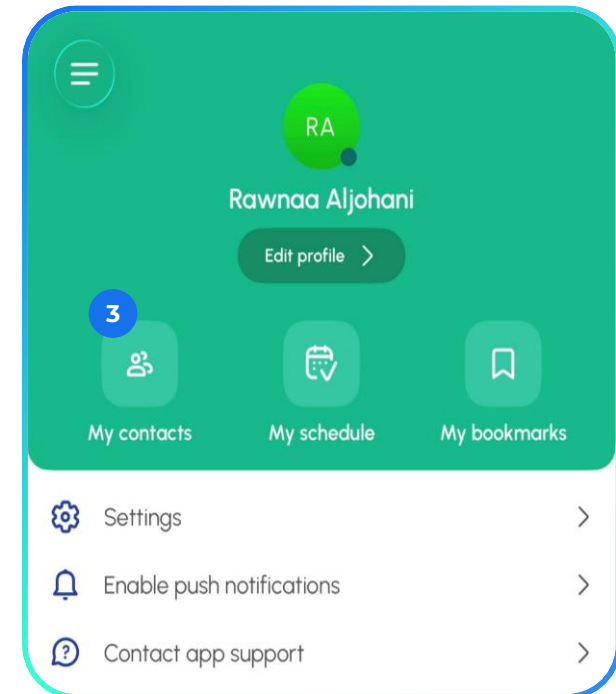
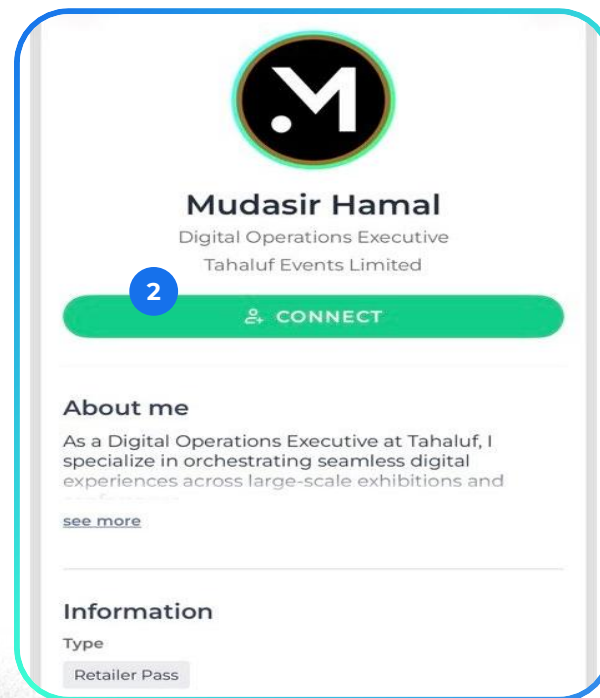
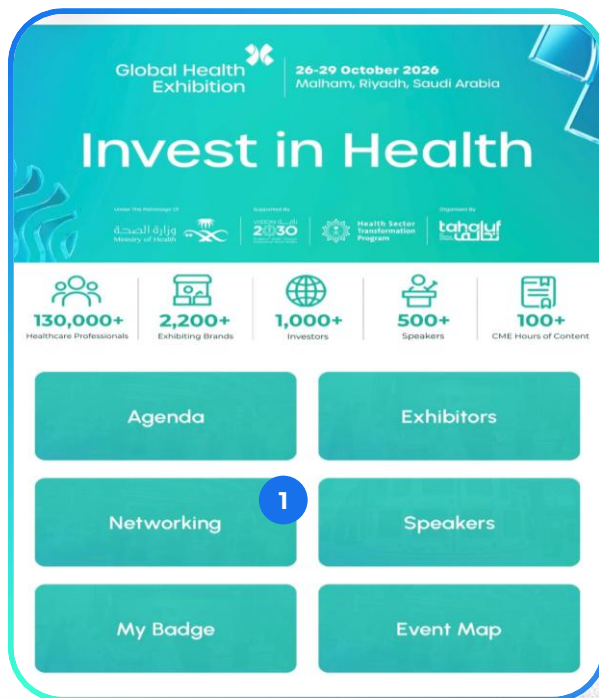
The "My Schedule" Tab

- The "My Schedule" tab allows you to see all your interactions on the event.
- Here you can find the sessions, exhibitors you bookmarked, confirmed meetings and more.
- You can export your schedule by clicking "Export to my calendar"



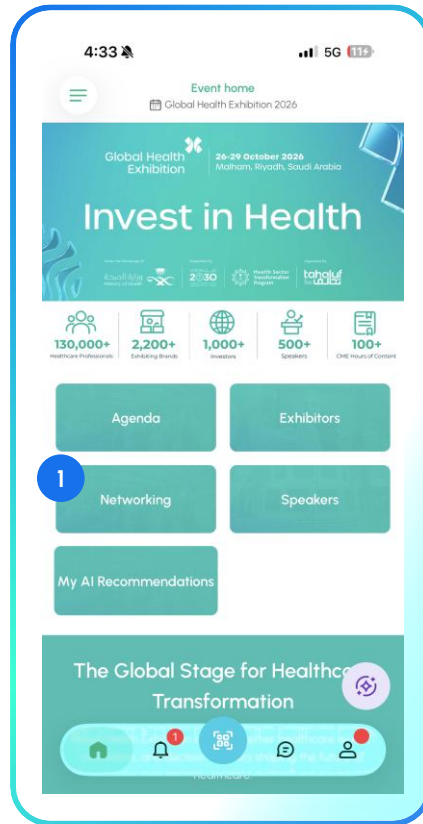
Networking

1. From the homepage or top navigation bar, you can access the **Networking** button and you can search through lists and connect with other users
2. You can send a connection request to other attendee, once accepted you can initiate 1-0-1 chat and video call
3. You can check all your connections and pending requests under your profile >>>My Contacts section

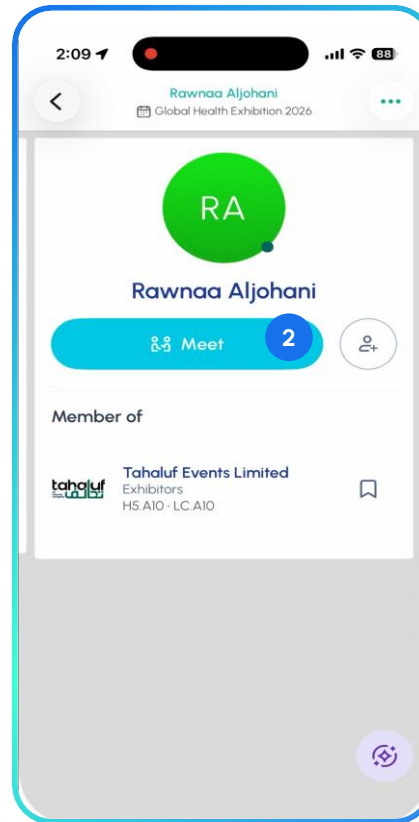


Book a Meeting

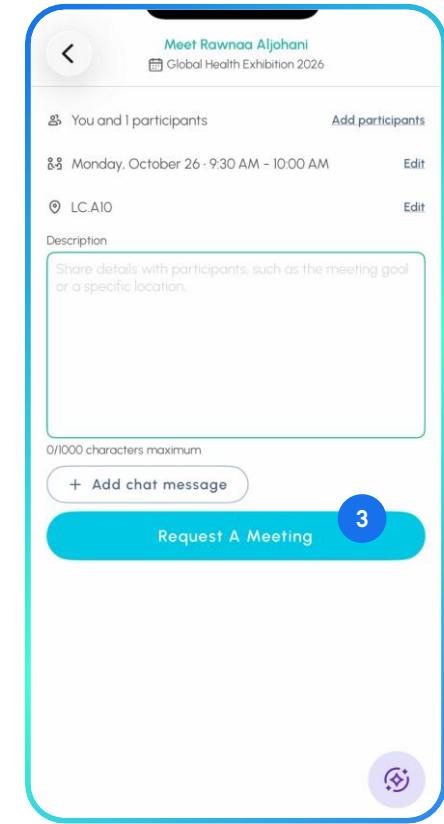
- 1 Go to the Networking page and select the Attendee profile you want to meet.



- 2 Click on one of the "Meet+" button

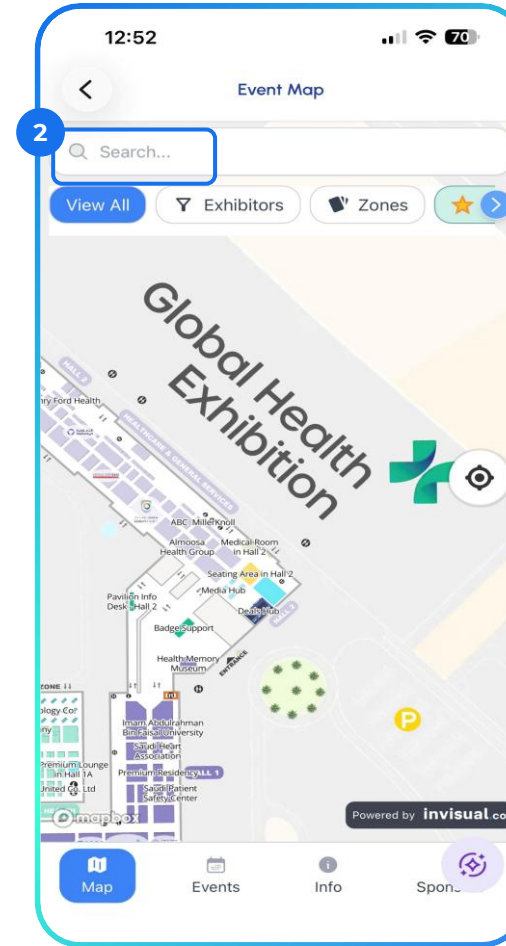
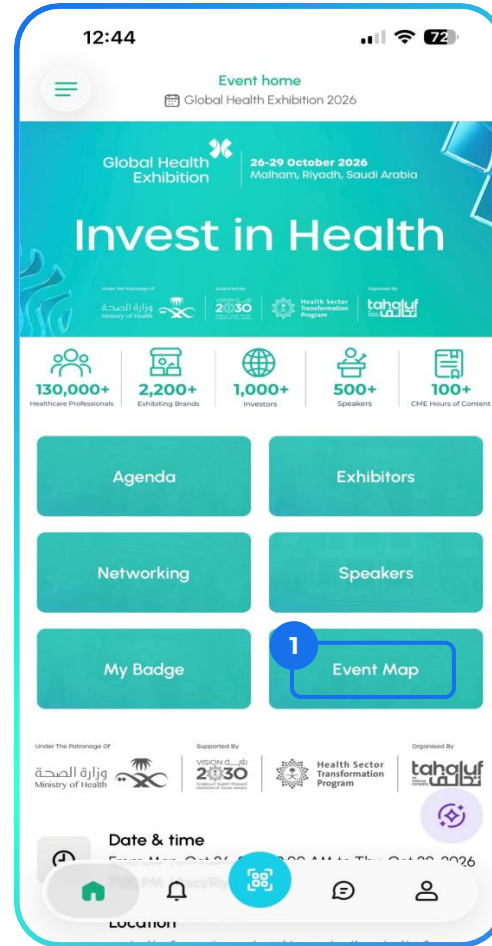


- 3 After selecting a meeting slot, choose a meeting place and write a message. Once done, click on "Request A Meeting."



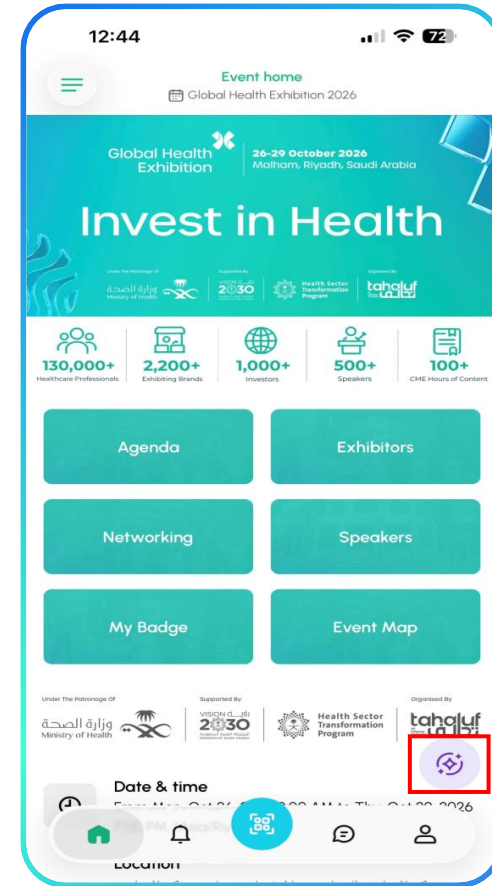
Exploring the Event Map

1. You can access the event map from homepage
2. In search you can input the company booth name you wish to visit
3. Their profile will show up and the map will navigate you to the respective booth



Sherlock - Your AI Event Assistant

- **Plan your Day:** Ask Sherlock to create a personalized schedule with the sessions to attend and booths to visit based on your interests.
- **Discover Sessions:** Find relevant sessions, speakers, and topics based on what you're interested in.
- **Explore Exhibitors:** Discover exhibitors, products, and solutions that match your interests.
- **Find People:** Discover relevant attendees to connect with based on your interests and goals.
- **Get Event Information:** Ask Sherlock about the agenda, speakers, exhibitors, or anything else you need to know.



For Business & VIP Pass Holders Only

Exclusive Premium Matchmaking

- **Discover relevant connections** based on your interests and objectives.
- **Choose who you want to meet** and express your interest directly through the platform.
- **Get matched with the right people** Automatically generated optimized 1-on-1 meetings and schedules based on mutual or one-sided interest
- **Plan your meetings ahead of the event** Review, edit, and confirm draft meetings before publishing
- **Manage your meetings in one place**, with your confirmed schedule available through the event platform.



For Business & VIP Pass Holders Only

How Does It Work?

1. Select who you want to meet

Once the matchmaking phase opens, browse recommended participants and indicate who you'd like to connect with by selecting **Highly Interested**, **Interested**, or **Not Interested**.

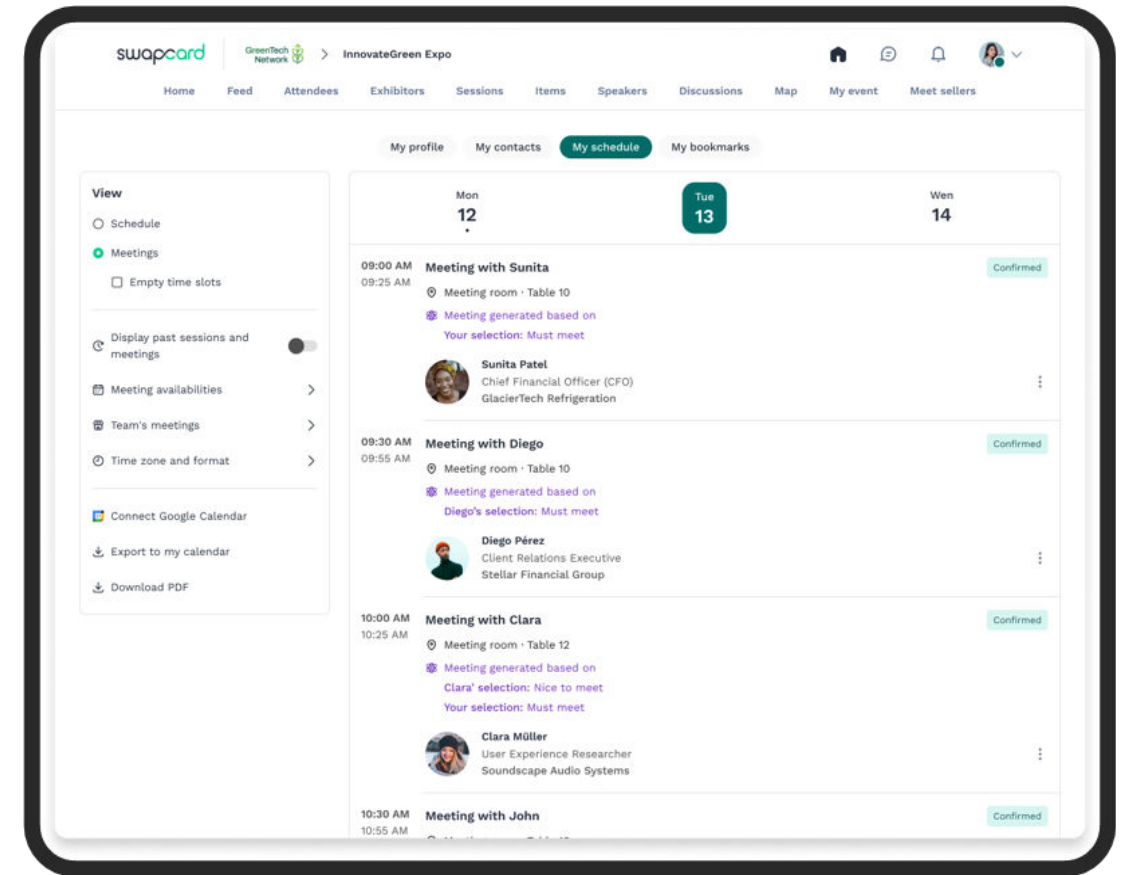
2. View and manage your meetings

Once your meetings are confirmed, find them under **My Schedule** or **My Meetings**. From there, you can:

- Reschedule a meeting or change its location
- Add participants
- Chat directly with your connections

3. Rate your meetings

After each meeting, share your feedback and confirm whether the meeting took place. Simply open the meeting details and select **Great**, **Not Great**, or **Was Not Held**.



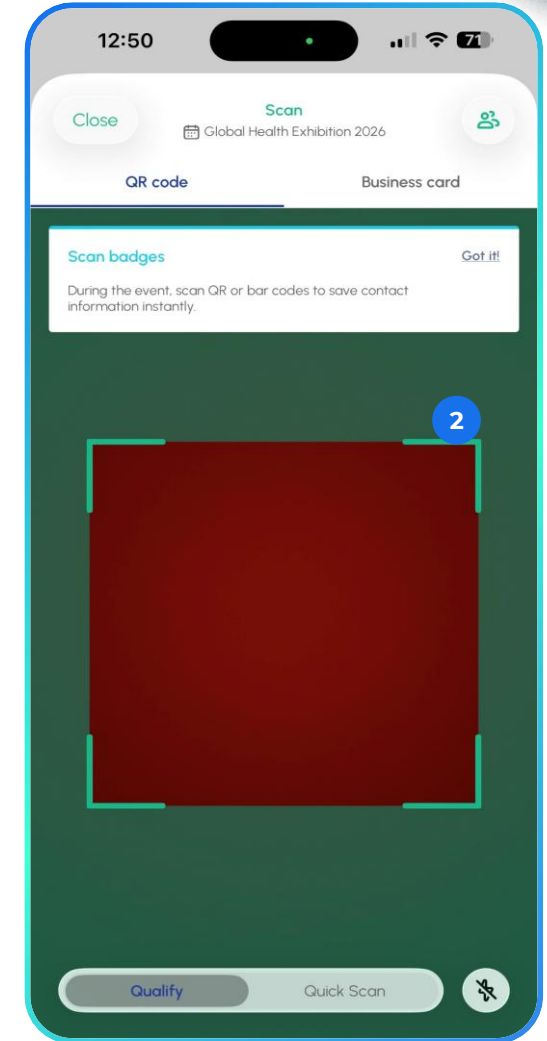
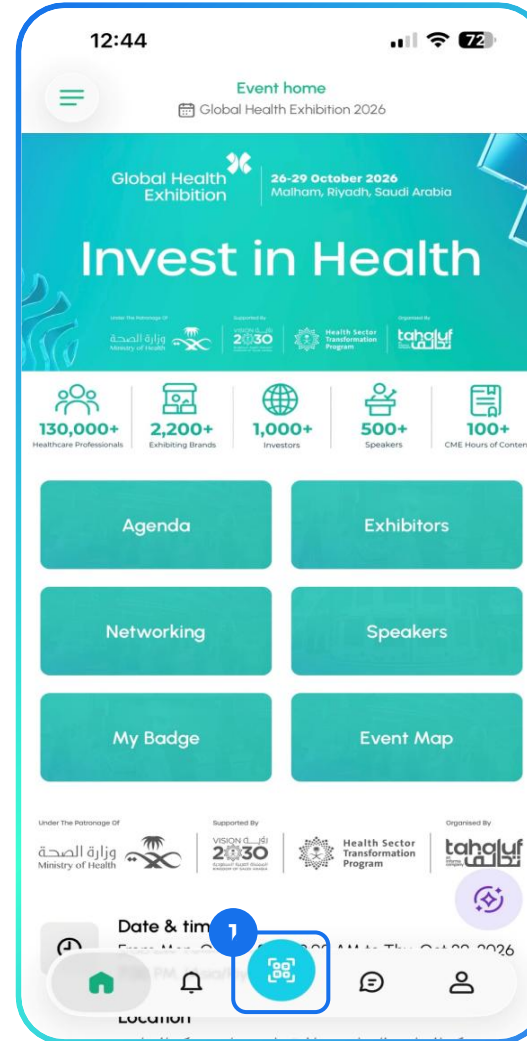
For VIP Pass Holders Only

Lead Scanning & Export

- 1 Click on the QR code button in the middle of the navigation bar to open the lead retrieval tool
- 2 Scan the QR code from a printed badge or a digital badge from the app

Upgrade your General Pass

Upgrade to a [Business or VIP Pass](#) to benefit from premium networking opportunities, exclusive access and additional benefits designed to help you get more from every day of the event.



Tips for Success

1 Complete your Profile Fully

Include sector, funding stage, ticket size, regions, and reasons for attending. The AI relies heavily on this data.

2 Engage with the Platform

Browse profiles, bookmark interesting people and explore sessions. The AI learns from your usage patterns.

3 Dismiss Irrelevant Matches

Click the "X" on recommendations that don't fit. This trains the AI to show better matches.

4 Use Filters Strategically

Combine multiple filters (e.g., "Seed" + "MENA" + "Fundraising") for highly targeted matches.

5 Check AI Matches Regularly

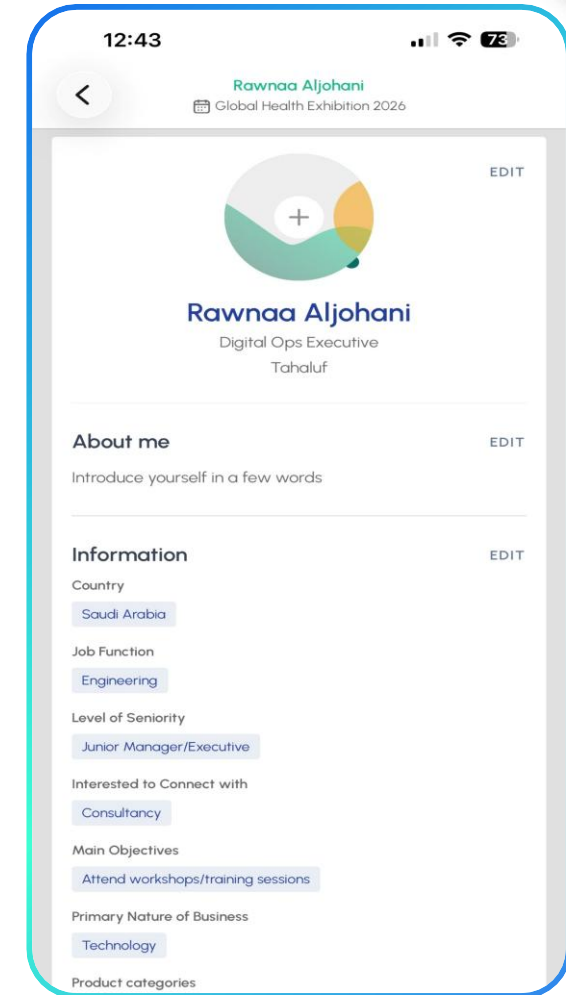
The four categories (Exhibitor, Session, Item, People) update as you engage with the platform.

6 Toggle Visibility Wisely

Turn visibility ON when you want to be discovered, OFF if you need focused time.

PRO TIP

Review AI match explanations before reaching out! When the AI recommends someone, read the "Here's why you might want to meet..." section to understand your connection points. This helps you craft more personalized and effective introductions.





THANK YOU

If needed, you can contact our support team
GHECustomerService@Tahaluf.com for any assistance

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