

By Informa Markets

## **Global Health Exhibition**

**The Virtual Edition** 7-10 December 2020

globalhealthsaudi.com

## How to Guide

Attendees (desktop guide)

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# Step 1: Login



## How to log in for the first time?

You'll receive an email similar to this one with a button redirecting to a login page. Your account is automatically pre-created by the event organizer. A window will then suggest that you create a password for your account.

#### Login

Please enter the email address provided for your GHE Virtual ticket. If you know the event	
secret code or if the access is public, enter the email of your choice to create your account.	
Email address*	
Insert your email address	
Not registered yet?	
If you have not yet registered, please click on the event to get your badge.	
Global Health Exhibition	
December 7, 2020	

Note: If you don't see this email in your mailbox, please check your spam.





7-10 December 2020

#### **Global Health Exhibition**

Hello Salma,

You have now been granted access to **Global Health Exhibition** - **The Virtual Edition** as an attendee. All you have to do is **activate your profile with the tap of the below button**. We'll keep all of your **information and data secure**.

Are you ready to join your event community?



### How to log in when I have an account?

Access your account on <u>https://www.swapcard.com/app/global-health-exhibition/</u> Enter the email you used to register to your event and the password you've created before. Then, click on the green arrow to connect.

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Please enter the email address provided for your GHE Virtual ticket. If you know the event					
secret code or if the access is public, enter the email of your choice to create your account.					
Email address*					
Insert your email address					
Not registered yet?					
If you have not yet registered, please click on the event to get your badge.					

#### **Global Health Exhibition**

December 7, 2020

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ø salma.elmestekawy@informa.com	
Password*	
Insert your password	Ø
Forgot your password?	

### What if I forgot my password?

If you've forgotten your password after entering your email, click on Send me a magic link. You'll receive an email to reset your password. If you need any help, please contact support@swapcard.com

It's good to see you again. Please insert your password to login.

@ salma.elmestekawy@informa.com

Password\*

Insert your password

Forgot your password? SEND ME A MAGIC LINK

#### An email is on its way

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We just sent an email to **salma.elmestekawy@informa.com** Go check your mailbox, and click in the email to log in instantly to your account.



## Step 2: Fill in your profile



### How to edit my profile?

There are two ways for you to access your profile:

- On the upper right-hand corner of your screen, click on My profile.
- On the left side of your screen next to your photo, click on Edit.

You'll be redirected to your profile details.



## How to edit my profile?

To edit the information on your profile, simply click on the Edit or Add parts depending on the type of information you want to edit.

Here's a list of information you can edit on your profile:

- Personal information
- Skills
- Biography
- Social Media
- Contact details
- Company

	<b>Global Health Exhibition</b> Marketing Manager Informa Markets	
About me		EDIT
Country	Country	
Nature of Business	Select your company's area of business	
Product Category	Product Category	
Product Sub- category	Product Sub-category	
Interested to connect with	Interested to connect with	
Seniority Level	Seniority Level	
Social me	dia	EDIT

## Step 3: Build your event agenda





#### How to search the agenda?

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You can refine your search by using filters located on the left of the screen. Search and filter the agenda to view educational and networking sessions available to you

The educational sessions include clinical and nonclinical tracks while the networking sessions allows you to meet with your peers to discuss certain topics.



For **CME** sessions, select the sessions that mention CMEaccreditation. Please note that CME points are only accredited for live sessions attended during the event.

#### How will I be notified?

The tab of "My Event" allows you to see your own schedule. You can find the sessions for which you've registered, the sponsors and partners you have bookmarked, as well as your confirmed meetings.

You can export your program by clicking on "Export to my calendar or Download PDF".



30 mins before the session starts, you will be notified by email, notification on the platform as well as push notification on your phone if you have downloaded the mobile app and opted to receive notifications.

#### How to watch a live stream?

From the "Agenda" or "My Event tab", click on the current session you want to follow. You'll be taken to the page where the live session is taking place.



At about 24 hours before the session starts, a countdown will be added to the session's page.

As soon as the session begins, the video will be displayed at the top of the session page and will start automatically (except on Safari for which you will have to click on "Play").

### How to watch a recorded session?

You'll have access to on-demand sessions available on the event for people who want to watch them at anytime after the live session occurs.

To access the replay, find the desired session in the "Agenda" or "My Event tab". The on-demand content will be within the session details.

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	01	07	08	09	10	
Refine the list          Q       Search         Filters       TYPE         TOPICS       RELATED PRODUCTS	× ×	9:10 AM     Welcome adda       9:20 AM     III Other session       9:20 AM     Welcome adda       9:20 AM     Welcome adda       9:30 AM     III Other session       9:30 AM     III Other session       9:30 AM     III Other session       9:30 AM     III Transforming here	ress by Informa ons ress by congress committee ons ion: Value-based healthcare ealth systems: from rhetoric to a	chair f	Co Vour sc Leaders Si healthcare Mon, Dec 7, A look at t based hea Mon, Dec 7, Attendee I	thedule ession: Value-based 2020 9:30 AM he resilience of value- lithcare systems – > .2020 9:30 AM Networking
WHO IS ATTENDING	~	9:30 AM A look at the	ness Global Insights Transform	ealthcare systems –	Mon, Dec 7, See all	2020 10:00 AM

## Step 4: Start exploring products and exhibitors



### How can I search for a product or service?

To start searching through products and services showcased by exhibitors at Global Health, go to the "Product" tab.

If you have completed your profile, you will be able to benefit from the platform's AI matchmaking solution which will recommend products that best fit your profile information.



You will also be able to filter through product categories from the top or search for a specific product from the left.

### How can I speak to someone about the product?

If you like a product and would like to speak to someone about it then you can contact the supplier by going to their profile. You may also add the product to your wishlist for later.



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## Step 5: Book meetings and connect



**1**. To book a meeting with an exhibitor, go to their profile and choose the meeting slot of your preference.

You can also chat with the exhibitor by sending him a message available on the right side of the page.

You'll find all the people you have been in contact with during the event in the discussion icon at the top



**2.** After selecting a slot and the virtual location, write a message to the person you want to meet. Once done, click "Send meeting request".

To set up your virtual meeting, you must select the virtual location when requesting a meeting.

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N		<ul> <li>Monday, 7th December • 9:00 AM to 9:30 AM</li> <li>Virtual Meeting Room</li> </ul>		Ed Ed	<u>11+</u> 11+		
		Message (optional)					
		SEND MEETING REQUEST					
					-4		

**3.** A few minutes before the meeting, go to the profile of the participant you're going to meet, and click on the colored "Meeting call" button that will launch the video call (only available if the meeting is confirmed).





**4**. The tab of "My Event"

allows you to see your own schedule. You can find the sessions for which you've registered, the sponsors and partners you have bookmarked, as well as your confirmed meetings.

You can export your program by clicking on "Export to my calendar or Download PDF".



## Tip: Download the mobile app



## Did you download the mobile app yet?

If you haven't downloaded the app already then we suggest you do so by visiting <u>https://www.swapcard.com/app/global-health-exhibition/</u> The mobile app will provide you with a smooth and handy experience at no cost.

Please watch the "how to use the mobile application of Global Health Exhibition – The Virtual Edition" for information on log in and navigation.



